

**SAFER
NEIGHBOURHOODS**
LOCAL POLICE, LOCAL KNOWLEDGE

How to contact the Met Police

How and When to Contact the Met

There are lots of ways to contact the Metropolitan Police.

Online:

Visit our website — <https://www.met.police.uk>

You can now report crime and other incidents online. Each report will be triaged by an experienced call handler.

You can report: -

A new crime.

A matter involving driving, vehicles or a road traffic incident.

Reporting Anti-Social Behaviour

Contact a member of staff or team.

Request an update on a crime report.

Or tell us about something you've seen or heard.

By Phone:

In an emergency call **999**.

Please only call 999 if: -

A Serious Offence is in progress or has just been committed.

Someone is in immediate danger or harm.

Property is in danger of being damaged.

A serious disruption to the public is likely.

If you are deaf or hard of hearing, use our textphone service **18000** or text us on **999** if you have pre-registered with the emergency SMS Service.



IF IT'S NOT 999, GO ONLINE

TO REPORT INCIDENTS OR CRIMES.

It's quick, more convenient and handled by the same team who answer our calls.

www.met.police.uk

KEEPING LONDON SAFE

METROPOLITAN
POLICE



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How and When to Contact the Met

If it's not an emergency call 101 or report online:

The contact centre is available 24 hours a day, 7 days a week. Using this number reduces pressure on the 999 system, allowing the police to prioritise emergency calls.

If you have a hearing or speech impairment, use our textphone service on 18001 101.

Report online: www.met.police.uk/ro/report



Crimestoppers:

Crimestoppers is an independent Charity, which allows you to come forward **anonymously** with information. This allows you and your community to speak up. You can either ring them on 0800 555 111 or visit www.crimestoppers-uk.org and fill out an online form.

If you are a young person you can visit www.fearless.org where you can access non-judgemental information and advice about crime. The website also provides a safe place to give information **anonymously**.

Anonymous means your identity is completely unknown.

Crimestoppers or Fearless won't ask you for your name or any personal details, they won't ask for your gender or age, they won't record any personal details you might have mentioned, and they can't physically trace your email address or IP address.

StreetSafe:

Streetsafe is a service that allows you to report **non-crime** safety concerns in public places. This includes issues like poorly lit streets, abandoned buildings or vandalism, as well as instances where you feel unsafe.

StreetSafe is not for reporting crimes. StreetSafe is a tool for marking reports where you feel unsafe. An example of a report to StreetSafe include a poorly lit alleyway that makes you feel unsafe or a park with broken equipment that poses a safety hazard.

<https://www.met.police.uk/notices/street-safe/street-safe/>

